

# 2016

ANNUAL REPORT





## THANK YOU

*With your support,  
we are empowering  
people to recover from  
crisis, build better lives  
and transform their  
communities for good.*

Salma, pictured here, has learned how to grow fuller, healthier vegetables for her children at a farmer training program in Niger.

Cover: Azeh, 12, sits with her favorite teacher at one of Mercy Corps' youth spaces in Za'atari refugee camp in Jordan.



Dear friend of Mercy Corps,

While this past year we saw conflict, political upheaval and disaster upend the lives of innocent families, we remain steadfast in our belief that a better world is possible. There's so much we've accomplished that's worthy of acknowledgment and celebration.

In 2016 I saw boys and girls playing in Mercy Corps safe spaces. I watched women become pillars of their communities through job training. I heard the excitement of farmers learning to grow more food in sub-Saharan Africa. I felt the hope we are giving to refugees in Greece, Jordan, Nigeria and other countries around the world.

I feel fortunate to share every day with my inspiring colleagues and supportive people like you. Your partnership enables us to stand with people all over the world. Because of you, we were able to transform the lives of more than 30 million people last year. I'm grateful to share some of those accomplishments with you now. Thank you for making this work possible.

For a better world,

Neal Keny-Guyer, Chief Executive Officer

# When the world needs us, we're there

**Mercy Corps works with local communities to help people meet their most urgent needs in conflict and disaster.**

Last year, we responded to humanitarian emergencies around the world—war in Syria, drought in Ethiopia, hurricane in Haiti—with urgently needed cash, emergency kits, food, shelter, clean water and more.

## **Hammoudi's Story**

When Hammoudi was 10, he watched war closing in from his doorstep.

Bombs pierced the skies over his home in Aleppo, Syria, crashing against buildings just feet away. No longer safe, his family had only one choice: flee into the unknown, and leave behind the only life they knew.

Today, more people have been forced from their homes than at any other point in history. But beneath the numbers are brave and determined survivors like Hammoudi: moms, dads, sons and daughters trying to make it in unfamiliar places far from home. Your support changes the world for people

like them—those, like Hammoudi, who need our help the most.

Mercy Corps is responding to the Syrian refugee crisis in eight countries throughout the region. When Hammoudi's family found safety in Lebanon, we were there providing clean water and sanitation in the settlement where they live. Now 14, Hammoudi is finding his voice in a Mercy Corps art therapy program that helps kids recover from crisis, adjust to their new homes and focus on being kids.

## OUR IMPACT IN 2016



**8 million refugees** and members of host communities received help during crises



**\$18 million** provided to help refugees and others meet their urgent needs



**8 countries** where Mercy Corps responded to the Syrian refugee crisis

**“When I participate in the activities, I feel like other people my age. It feels like I am not a stranger anymore.”**  
— Hammoudi, Lebanon



› Read more about Hammoudi and his family at [mercycorps.org/hammoudi](https://mercycorps.org/hammoudi)

“Because of  
Mercy Corps, my  
life has changed  
completely.”  
– Na’omi, Nigeria



## A stronger tomorrow is possible

**Mercy Corps’ work  
extends beyond crises.**

Around the world, we’re connecting millions of people to the resources they need to overcome chronic challenges, including hunger and poverty, and build a brighter future with support like job training, small business grants, schooling, and health and nutrition education.

### Na’omi’s Story

For so long, Na’omi’s life was marked by loss. When Boko Haram attacked her village, she lost her husband. When she fled to safety with her kids, she lost her home. When they resettled in a new city, she lost the life they had built.

But Na’omi has since transformed her life. As soon as she and her kids were safe, she was ready to get back to work. Mercy Corps gave Na’omi a grant to start her own business selling dried fish in her new village. Today

her business is profitable, her kids are back in school, and together they are safe and settled in their new home.

Your support empowers young girls to finish school, helps new babies grow up healthier, and gives men and women like Na’omi the path to a stronger tomorrow—even in moments when it seems impossible.

› Read more stories about others like Na’omi at [mercycorps.org/all-stories](https://mercycorps.org/all-stories)

### OUR IMPACT IN 2016



**500,000 people**  
received job training



**35,000 small businesses**  
received \$11.5 million in loans  
or grants



**15 million women  
and girls** empowered  
to build stronger lives



Together, we helped families around the world survive crisis and build brighter futures. You made this work possible.

*In 2016, Mercy Corps transformed the lives of over 30 million people.*

 **1.3 million farmers** connected to resources to boost production and incomes

 **3 million people** gained access to clean water

 **800,000 mothers and children** provided with support to improve their health and wellness

## OUR MISSION

*Mercy Corps exists to alleviate suffering, poverty and oppression by helping people build secure, productive and just communities.*

 countries where we work

## 2016 FINANCIAL STATEMENT SUMMARY

You can find our complete financial statement at [mercycorps.org/financials](http://mercycorps.org/financials)

### Audited Global Financial Summary

Mercy Corps Consolidated Operations: Condensed Summary of Support, Revenue and Expenses (in thousands of U.S. dollars) for the year ending June 30, 2016.

	UNRESTRICTED	TEMPORARILY RESTRICTED	TOTAL
<b>Support and Revenue</b>			
Public Support and Revenue	286,413	—	286,413
Private Support and Multi-lateral Revenue	113,021	11,894	124,915
Other Revenue	25,295	—	25,295
Released From Restriction	15,734	(15,734)	—
<b>Total Support and Revenue</b>	<b>440,463</b>	<b>(3,840)</b>	<b>436,623</b>
<b>EXPENDITURES—Program Services</b>			
Humanitarian Assistance—Relief	162,553	—	162,553
Humanitarian Assistance—Recovery	15,152	—	15,152
Livelihood/Economic Development	118,587	—	118,587
Civil Society	50,384	—	50,384
Health	30,502	—	30,502
<b>Subtotal: Program Services</b>	<b>377,178</b>	<b>—</b>	<b>377,178</b>
<b>EXPENDITURES—Support Services</b>			
General and Administration	41,790	—	41,790
Resource Development	15,849	—	15,849
<b>Subtotal: Support Services</b>	<b>57,639</b>	<b>—</b>	<b>57,639</b>
<b>Total Expenditures</b>	<b>434,817</b>	<b>—</b>	<b>434,817</b>

	UNRESTRICTED	TEMPORARILY RESTRICTED	TOTAL
<b>Net Nonoperating Loss</b>	<b>(1,369)</b>	<b>—</b>	<b>(1,369)</b>
<b>Purchase Interest in Affiliate</b>	<b>567</b>	<b>—</b>	<b>567</b>
<b>Contribution from MC Europe</b>	<b>6,397</b>	<b>—</b>	<b>6,397</b>
<b>Change in Net Assets</b>	<b>11,241</b>	<b>(3,840)</b>	<b>7,401</b>
<b>Net Assets at Beginning of Year</b>	<b>66,303</b>	<b>24,911</b>	<b>91,214</b>
<b>Net Assets at End of Year</b>	<b>77,544</b>	<b>21,071</b>	<b>98,615</b>

### Condensed Statement of Financial Position

<b>Total Assets</b>	<b>296,282</b>
<b>Total Liabilities</b>	<b>197,667</b>
<b>Net Assets</b>	
Unrestricted	77,544
Temporarily Restricted	21,071
<b>Total Net Assets</b>	<b>98,615</b>
<b>Total Liabilities and Net Assets</b>	<b>296,282</b>

## BOARD OF DIRECTORS

Linda Mason, *Honorary Chair*

Allen Grossman, *Chair, Mercy Corps Global*

Tom Murray, *Chair, Mercy Corps Europe*

Neal Keny-Guyer, *Chief Executive Officer*

Dan O'Neill, *Founder*

Adrienne Airlie

Nick Blazquez

Roberto Bocca

Scott Brown

Ryan Crocker

Gun Denhart

Mark Gordon

Paul Dudley Hart

He Daofeng

Lucy Lee Helm

Gisel Kordestani

Ned Lamont

Gayle Tzemach

Lemmon

David Mahoney

Bob Newell

George Papandreou

Debu Purkayastha

Howard Taylor

Hank Vigil

Melissa Waggener

Zorkin

Mercy Corps teaches mothers in rural Guatemala how to prepare nutritious meals for their families.

## Using your gifts wisely

### Efficient and Accountable

Over the past five years, we have used 87 percent of our resources for programs that help people in need around the world.

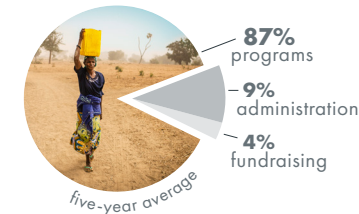
### Charity Navigator

Charity Navigator gives Mercy Corps its highest four-star rating for transparency and accountability.

### Better Business Bureau

Mercy Corps meets all 20 standards of the Better Business Bureau Wise Giving Alliance for charity accountability.

### Mercy Corps' Efficiency



[bbb.org/charity](http://bbb.org/charity)

*Powered by the belief that a better world is possible, Mercy Corps partners to put bold solutions into action—helping people triumph over adversity and build stronger communities from within.*



Children in Azraq refugee camp in Jordan have endured great stress. Mercy Corps' youth center gives them a place to play and feel safe.



# You can help save and transform lives

Support our work and help families  
in need. Call us at **888.842.0842** or visit  
**mercycorps.org** to make a gift or learn  
about including Mercy Corps in your will.

Mercy Corps supports refugees in Lebanon—  
like little Reda picture here—by distributing  
clean water and hygiene supplies,  
rehabilitating shelters and providing  
emotional support to help them heal.



## Global Headquarters

45 SW Ankeny Street  
Portland, OR 97204  
888.842.0842  
info@mercycorps.org  
**mercycorps.org**

## European Headquarters

40 Sciennes  
Edinburgh EH9 1NJ  
Scotland, UK  
+44(0)131.662.5160  
info@uk.mercycorps.org  
**mercycorps.org.uk**

